Tenting FAQ

Are there any additional fees? What all is included in the price?

The tent rental fee includes rental of the tent frame and top skin. Additional charges may be incurred for permits, special types of anchoring, set up, tent decor, or sidewalls.

What size tent do I need for my event?

A variety of factors determine the size of the tent you might need. Please call us for our expert advice on your event. (504) 470–9944

Can Big Easy Events visit my event location to help me determine the best tent size and placement?

Generally photos and dimensions are sufficient, but we will schedule a site visit for difficult or complicated installations, at your request. In these cases, a site visit deposit is generally required. That deposit will then be applied to the balance of your rental.

Can a 20 x 20 Tent be set up in a 20 x 20 space?

Not usually. In order to set up a tent properly there generally needs to be additional space on each side of the tent for anchoring methods. For example, in a 20 x 20 space, we may recommend a 15 x 15 tent.

Can a tent be set up on a balcony or upstairs area?

This is possible if there are service elevators or wide enough staircases to accommodate the tent poles. This would typically be a situation that would require a site inspection.

Can we pick up the equipment and set up the tents ourselves?
Our tents are not pop up tents and require installation by an experienced tent crew. We do not allow customers to pick up or install any tents themselves.

**How is the tent held down?**

Different types of anchoring are available based on the location and surface type. It may be weighted down with water barrels, concrete buckets, or anchored into concrete or asphalt, if requested.

**What preparations do I need to make prior to installation?**

The area should be free of any obstacles. If flooring is being installed over grass, please make sure grass is freshly cut.

**How much time will be needed for set up?**

The installation time depends on the size of the tent selected. We prefer to install the tent as early as possible; a day prior to event is best, to provide enough time for caterers and other vendors to complete their tasks.